

Service Emergencies

Revised 4/1/11

- No heat (when temperature in home is below 67°F)
- No air conditioning (when outside temperature is above 80°F)
- No water
- No hot water
- Gas leaks
- No electricity throughout entire home (other than neighborhood outage)
- Frozen or broken water pipes (Duplex residents turn off water to house.)
- Major water leaks (including washing machine, dishwasher, plumbing pipes, etc.)
- Refrigerator malfunctioning
- Toilet plugged if there is only one toilet in home
- Garage door won't open/close
- Fire alarm sounding (exit building to safety; call "911")
- Carbon monoxide detector sounding (exit building to safety; call 911)
- Smoke alarm or carbon monoxide detector intermittently beeping or chirping (do not tamper with the device as per City Ordinance)
- Elevator malfunctioning
- Lockouts if resident manager is unavailable. Minimum charge of \$50 to be paid directly to technician when he/she arrives.

For FIRE, RESCUE, AMBULANCE or POLICE emergencies, call 911